



# North Park Neighbourhood Association Contact List

## EMERGENCY NUMBERS

Fire, Police and Ambulance **911**  
Call 911 if a criminal act is imminent or in progress or there is risk of bodily harm, assault, robbery, car accidents with injury. Note that Police will analyze the priority of the call based on other calls and respond as appropriate.

## POLICE - NON-EMERGENCY

- Victoria Police Dispatch (250) 995-7654  
Call this number to report incidents not in progress and where there is no immediate risk to personal safety. Please report all incidents as it helps with the allocation of patrol resources.  
Victoria Police Web Reporting [www.vicpd.ca](http://www.vicpd.ca)  
Victoria Crime Map - Victoria BC [www.crimereports.com](http://www.crimereports.com)  
North Park Resource Cst. Nicky Schnare (250) 995-7209

## GRAFFITI

Graffiti on Public Property Public Works (250) 361-0466  
Graffiti on Private Property Bylaw Enforcement (250) 361-0215  
Canada Post Boxes 1-888-550-6333  
TELUS Pay Phones and Utility Boxes (250) 388-8617  
Shaw Utility Boxes (250) 475-5655  
BC Hydro Poles/Equipment - will only respond if the graffiti is near church, school or community centre or involves profanity 1-800-224-9376  
North Park Neighbourhood Association [npna@npna.ca](mailto:npna@npna.ca)  
- Poles, Public Areas, Advice on removal and prevention

## DRUG PARAPHERNALIA (Needles, Water bottles)

SOLID (250) 298-9497  
AIDS Van. Isl. Street Outreach Services (250) 896-2849

## CITY OF VICTORIA

City Garbage Cans, Street/Sidewalk Cleaning, Street Lights, Bus Shelters (250) 361-0400  
Street & Sidewalk Maintenance (250) 361-0411  
Parks Boulevard Maintenance (250) 361-0600  
Dog Poop Scoop Hotline (250) 361-0445  
Damaged TELUS Public Telephones 1-800-668-0201  
Parking Hotline concerns, questions, etc. (250) 380-6616

## GENERAL CONTACTS

North Park Neighbourhood Association [npna@npna.ca](mailto:npna@npna.ca)  
Downtown Com. Dev. Coord. Mike Hill (250) 361-0397  
Councillor Philippe Lucas (250) 361-0217  
Our Place Drop-In Centre 919 Pandora (250) 388-7112  
Rock Bay Landing (Shelter) (250) 383-1951  
AIDS Vancouver Island, 713 Johnson St. (250) 384-2366  
Need Crisis and Information Line Adults (250) 386-6323  
Need Crisis and Information Line Youth (250) 386-8255